

PRIVACY POLICY

Lesion.io

Effective Date: 7/31/2026 Last Updated: 10/6/2026

1. Introduction

This Privacy Policy describes how Lesion.io, LLC (“Lesion.io,” “we,” “us,” or “our”) collects, uses, and protects your personal information when you use our website and services at Lesion.io. Services shall mean any work, design, instruction, testing, coding, or other services performed by us for you, including but not limited to, software design, testing, use of Lesion.io platform, Lesion search service, and other related software (collectively, the “Services”). (collectively, the “Services”). By using the Services, you agree to the practices described in this policy.

We are committed to data minimization: Lesion.io does not collect any data that it does not need in order to provide its Services.

2. Information We Collect

2.1 Information You Provide

- **Account information.** Your email address, used to create and secure your account and to communicate with you about the Services.
- **Display username.** A username of your choosing. Within the application, your activity is masked behind this pseudonymous username rather than your real identity.

2.2 Information from Connected Services (Connectors)

When you choose to connect a third-party service, we collect only the minimum identifiers needed to operate the connection. For example, if you connect GitHub, we collect your GitHub user ID and GitHub username. We do not collect the contents of your repositories, private credentials, or other data from connected services beyond what is required to provide the Services.

2.3 Information Collected Automatically

- **Usage and analytics data.** We collect limited usage data (such as feature interactions and page views) through analytics tooling to understand how the Services are used and to improve them.
- **Log data.** Our servers automatically record technical information such as IP address, browser type, operating system, timestamps, and error logs. This data is used for security, debugging, and service reliability.

- **Cookies.** We use only essential session and authentication cookies required for you to log in and use the Services. We do not use advertising or cross-site tracking cookies.

2.4 Payment Information

If you purchase a paid plan, payments are processed by our third-party payment processor Stripe, Inc. We do not store your full payment card details on our servers. We receive limited billing information (such as plan type, transaction status, and billing email) necessary to manage your subscription.

2.5 Enhancement Data

The application houses strictly enhancement data — data used to provide and improve the functionality of the Services.

3. How We Use Your Information

We use the information we collect solely to:

- Provide, operate, maintain, and secure the Services;
- Create and manage your account and authenticate you;
- Operate connectors you have chosen to enable (e.g., GitHub);
- Process payments and manage subscriptions;
- Send transactional communications such as account notices, security alerts, and service updates;
- Analyze usage to improve features and performance;
- Comply with legal obligations and enforce our Terms of Service.

We do not sell your personal information, and we do not use your personal information for third-party advertising.

4. Legal Bases for Processing (EEA/UK Users)

If you are located in the European Economic Area or the United Kingdom, we process your personal data under the following legal bases:

- **Contract:** processing necessary to provide the Services you signed up for;
- **Legitimate interests:** securing and improving the Services, preventing fraud and abuse;
- **Consent:** where required, such as optional communications — you may withdraw consent at any time;
- **Legal obligation:** compliance with applicable laws.

5. How We Share Information

We share personal information only with service providers who process it on our behalf, under contractual confidentiality and data-protection obligations:

- **Cloud hosting:** Bubble.io Cloud, AWS — application, infrastructure and data storage;
- **Payment processing:** Stripe — subscription billing;
- **Email delivery:** Bubble Mail, Sendgrid, Ghost Mail — transactional email;

- **Analytics:** Google Analytics, Cloudflare — usage analytics.

We may also disclose information if required by law, to protect our rights or the safety of users, or in connection with a merger, acquisition, or sale of assets (in which case this policy will continue to apply to your data or you will be notified of changes). We may also disclose information if legally compelled to do so.

6. Data Retention

We retain personal information only as long as necessary to provide the Services and for legitimate business or legal purposes. When you delete your account, we delete or anonymize your personal information within 90 days, except where retention is required by law.

7. Data Security

We implement administrative, technical, and physical safeguards designed to protect your information, including encryption in transit (TLS) and at rest, access controls, and the pseudonymization of users behind chosen usernames within the application. No method of transmission or storage is completely secure, and we cannot guarantee absolute security.

8. International Data Transfers

Your information may be processed in countries other than your own, including the United States. Where required, we rely on appropriate safeguards for cross-border transfers, such as the European Commission's Standard Contractual Clauses.

9. Your Rights and Choices

9.1 All Users

- Access, update, or correct your account information from within your account settings;
- Delete your account and associated personal data by logging into app.lesion.io/login > navigate to the search service > select profile icon > select profile > select "Show Danger Zone" > type "DELETE ME" > select "Delete account" button.

9.2 EEA/UK Users (GDPR)

You have the right to access, rectify, erase, restrict, or object to the processing of your personal data, the right to data portability, and the right to lodge a complaint with your local supervisory authority.

9.3 California Users (CCPA/CPRA)

You have the right to know what personal information we collect, to request deletion or correction, and to non-discrimination for exercising these rights. We do not sell or share (as defined by the CPRA) your personal information.

To exercise any of these rights, contact us at support@lesion.io. We will respond within the timeframe required by applicable law.

10. Children's Privacy

The Services are not directed to children under 13 (or under 16 in the EEA/UK), and we do not knowingly collect personal information from children. If you believe a child has provided us personal information, contact us and we will delete it.

11. Changes to This Policy

We may update this Privacy Policy from time to time. If we make material changes, we will notify you by email or through the Services before the changes take effect. The "Last Updated" date at the top reflects the most recent revision.

12. Contact Us

If you have questions about this Privacy Policy or our data practices, contact us at:

Lesion.io, LLC
43 North 200 East, Tremonton, UT 84337
support@lesion.io